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Shri Saurabh Gaur Jt. Secretary Ministry of Electronics & IT

<u>Subject: Global shortage of Semiconductors, ICs, Panels, etc. – Request to treat this as</u>
<u>Force Majeure and allow extended delivery timelines and not to levy penalties</u>

Respected Sir,

Greetings from MAIT!

We would like to bring to your kind attention that there are concerns from customers about delay in delivery timelines due to reasons which are not in control of any OEM. Covid-19 has changed the Global environment for ICT products. There is a huge surge in demand across the world for Laptops, displays, and other IT equipment to enable people to work and learn from home. It is a well-documented fact that due to the pandemic-led demand surge, there is now a global shortage in the semiconductor industry and many components including Semiconductors, ICs, panels etc. which are the raw materials for manufacturing laptops are in severe short supply and have very long lead times. Moreover, international freight lines have also been disrupted due to lockdowns. These factors have resulted in significant increase in delivery times of finished goods.

While OEMs are making all efforts to ensure orders are delivered on time, we request you to treat this situation as "Force Majeure" and allow extended delivery timelines and not to levy penalties till some normalcy is attainted in Supply chain.

We look forward to your positive consideration of our request.

With regards,

George Paul

Chief Executive Officer

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CC: Shri S K Marwaha, Sr. Director, Ministry of Electronics & IT